

# SUCCESS STORY



CONTINUOUS MONITORING  
REDUCES PURCHASING CARD  
COSTS AND INSTILLS CULTURE OF  
COMPLIANCE

## HIGHLIGHTS

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- Significant reduction in employee purchasing card (P-Card) expenses
- Continuous monitoring of large volumes of transactions
- Improved employee behavior and attitude toward discretionary spending

## CHALLENGE

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Coca-Cola Amatil (CCA) is one of the largest bottlers of non-alcoholic beverages in the Asia-Pacific region and is one of five major Coca-Cola bottlers in the world. To improve its operations, CCA identified two opportunities to improve fraud prevention and controls.

According to Ray Armstrong, Group Manager of Security and Fraud Control at CCA, the company had an anti-fraud summit where it identified that the P-Cards, accounts payable (AP) and payroll systems required monitoring. The organization also had large volumes of transactional data that needed to be monitored to gain insights quickly.

## SOLUTION

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CCA needed a solution that could automate the analysis of all of their transactions and provide workflow management to track any anomalies. Providing all of these capabilities and more, CCA chose CaseWare Monitor.

CaseWare Monitor was set up to analyze all of CCA's P-Card, AP and payroll data and to identify anomalies. Once an irregularity is detected, it is assigned to key personnel for action through the workflow and case management functions.

The solution also provides intelligence on the root causes of anomalies, which can then be used to improve the business environment and foster employee behavior toward a culture of fraud prevention.

## RESULTS

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Armstrong notes that CCA's results with CaseWare Monitor have been astounding. After seven months of monitoring, the company found that their overall credit card expenses had decreased significantly.

"CaseWare Monitor was one of the catalysts for the policies and new procedures that ultimately led to the behavioral changes we needed to implement," says Armstrong.

It also helped create a change in culture where it was widely accepted that transactions would be reviewed and scrutinized.

It was one of the catalysts that led to behavioral changes.



**Ray Armstrong**

*Group Manager of Security and Fraud Control*

### About CaseWare Analytics

CaseWare Analytics is home to IDEA® Data Analysis and the CaseWare Monitor continuous monitoring platform. Our software solutions are built on a foundation of industry best practices and expertise, enabling audit, compliance and finance professionals to assess risk, gather audit evidence, uncover trends, identify issues and provide the intelligence needed to make informed decisions, ensure compliance and improve business processes. We offer solutions that meet the needs of auditors, analysts, purchasing card managers, compliance officers and more. With 40 distribution offices worldwide, CaseWare Analytics' products and solutions serve more than 400,000 professionals in 90 countries.

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